

Several constituents who had tickets to the inauguration have reported to my office that they were unable to pass through the security checkpoints. This is deeply distressing to me, especially because so many of my constituents traveled all the way from California to attend the Inauguration.

The causes for this breakdown in procedures must be investigated. The Joint Congressional Committee on Inaugural Ceremonies Chair, Senator Dianne Feinstein, has [called for an investigation](#) into the procedural breakdowns that occurred, as so many of you [reported](#).

As an apology to ticket holders who were denied entrance to the Inauguration, the Joint Congressional Committee on Inaugural Ceremonies will send packets of the 56th Inaugural commemorative programs, invitations, photos of the President and Vice President and a full color print of the Ceremony.

These packets will be distributed to constituents and guests who were purple ticket holders (or other ticket holders) and denied access to the Inauguration ceremony. If you were denied entrance, please email feedback@jccic.senate.gov with the ticket holder's name and address.

Hopefully, by sharing your experiences, problems like this can be avoided in the future.